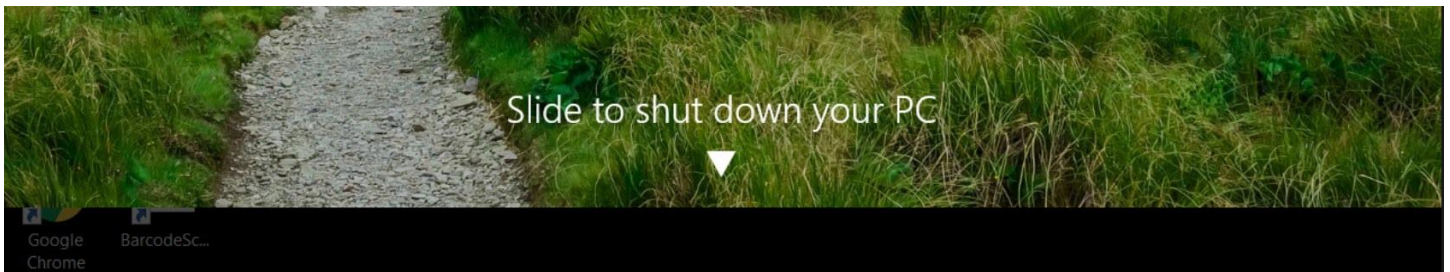




IntelliTABLET™ Troubleshooting

If tablet submissions do not enable a Fever Check, follow the steps below to reestablish communication with the Unit:

1. Push in power button for approximately 5 seconds until message below pops up.



2. Use finger to slide down on touch screen to shutdown Windows.
3. To restart Windows - push in power button until for approximately 5 seconds until a Mobile Demand splash screen is displayed on touchscreen.
4. After reboot is complete and web application has restarted, submit a Health Check Questionnaire to see if it enables a Fever Check. If it does, the problem is corrected,
5. If there are still issues communicating with the unit, shutdown the Mission Control application on the main unit and restart Mission Control by clicking Mission Control shortcut on the desktop by following steps below:

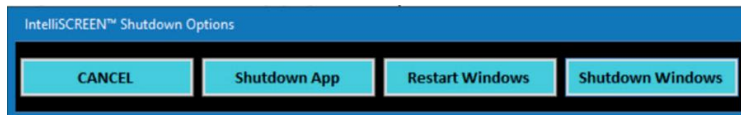


IntelliTABLET™ Troubleshooting

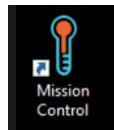
a) Touch OFF button and enter password (tcdc)



b) Touch "Shutdown App"



c) Restart by Touching Mission Control Shortcut



6. If there are still issues call for IntelliSCREEN support at **(419) 314-4654** or email info@teamraytech.com.